

# Official Information Act Request

## Requester's details

**Date:** 07 Sept 2021

**Name:** [REDACTED]

**Job title:** Reporter

**Organisation:** [REDACTED] TVNZ

**Email:** [REDACTED] [@tvnz.co.nz](mailto:[REDACTED]@tvnz.co.nz)

**Reference number:** ENQ-42150-V8K4R5

Tēnā koe [REDACTED]

[REDACTED] for your Official Information Act (OIA) request, which we received on 21 July 2021, for the report of the investigation the EPA conducted regarding the Monday haircare brand. On 16 August 2021, we wrote advising you that we were extending the due date for our response to 7 September, because we needed to consult before we could decide our response to your request, and a proper response could not be reasonably be made within the original time limit.

The information you have requested is attached. The names of some persons in the report have been withheld under section 9(2)(a) of the OIA to protect the privacy of natural persons. We consider that protecting their privacy is not outweighed by public interest considerations.

Cosmetics containing hazardous substances must meet the requirements of the standards for this group of products. Monday's parent company Zuru cooperated with the EPA investigation, and although the investigation found the products had been imported without the company assigning them to an approval under the Hazardous Substances and New Organisms (HSNO) Act, Zuru voluntarily stopped importing them, and did what was necessary to comply.

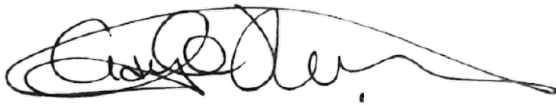
The importer has since assigned Monday's products to Cosmetic Products Group Standard HSR002552. The importer has updated the safety data sheets and labelling for Monday products. The updated label will be applied to all newly manufactured products. The label for the existing stock fails to list the phone number for the NZ importer and the NZ emergency phone number. However, the label includes reference to the company's website and Facebook page.

You have the right to seek an investigation and review by the Ombudsman of this decision. You can contact the Ombudsman on 0800 802 602, or by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz)

If you have any further queries, please do not hesitate to contact us via:  
[ministerials@epa.govt.nz](mailto:ministerials@epa.govt.nz)

We may publish your request and our response on our website [www.epa.govt.nz](http://www.epa.govt.nz). We make OIA responses available, so others can read more about the work we do and the questions we are asked.

Nāku noa nā

A handwritten signature in black ink, appearing to read 'Gayle Holmes', with a long, sweeping horizontal stroke extending to the right.

Gayle Holmes  
**General Manager, Compliance, Monitoring and Enforcement**